

What's Going On ...

See Litter ... Pick It up! East Arlington Renewal invites you to "Catch the Community Spirit" and join them for a litter pickup event from 8:30 a.m. to 10 a.m. Saturday, March 24 at the intersections of New York Avenue and Park Row Drive. For details, www.East-Arlington-Renewal.org.

Save the Date. The next All City Community Watch Coordinators meeting is 6:30 p.m. June 5 in the Community Room at the East Arlington Police Service Center.

Every Tuesday! Traffic Tip Tuesdays on APD Twitter and Facebook. Helpful information to steer you toward safety when behind the wheel!

In the next On Call newsletter, go behind the scenes of this year's Arlington Police Department Annual Awards Ceremony. Meet the winners and see event highlights.

You can help the Arlington Police Department reach a goal to lower crime in the city by 50 percent in three years. Visit with your Crime Prevention Officer for safety information and everything you need to join a Community Watch Group, Citizen on Patrol or Citizens Police Academy. There are many ways to get involved!

www.ArlingtonPD.org



Entertainment District Tourism Officer Andrew Cornwell

The Destination is Arlington for Spring Break The Arlington Police Department Reminds Everyone: "Safety is First"

Every year in March, thousands of people make Arlington their Spring Break destination for fun.

Beyond the thrill of roller coaster rides and excitement, a collaborative effort behind the scenes involves everyone working together to ensure safety for visitors who arrive in Arlington from near and far.

According to the Arlington Convention and Visitors Bureau, Six Flags Over Texas remains a "top attraction for families during Spring Break." Spring Break began March 8.

Sgt. Tarrick McGuire heads the Police Department's Entertainment District Tourism Unit and the partnership that brings entertainment venues, restaurants, hotels and retail establishments together for public safety. Citizen groups also join the effort as crime prevention volunteers.

From 14 feet above the action in busy parking lots, Citizens Police Academy

volunteers were positioned inside APD Skywatch Towers. Volunteers also monitored closed circuit monitors in the CCTV Viewing Room, providing aerial public safety support.

Assistant Police Chief Jaime Ayala describes Arlington's tourism-oriented policing philosophy as a collaborative effort by many to "enhance the visitor experience." The philosophy involves "providing information, security and good customer service."

In addition to ongoing safety training, police officers assigned to the Entertainment District and downtown areas are also forming sustainable partnerships with businesses and their customers.

"Our key message to Spring Breakers emphasizes the importance of

(More on Page 2)



Photo Courtesy: Six Flags Over Texas

making public safety a priority," said Sgt. McGuire. "We work together to enhance the visitor experience by focusing on safety first."

ACVB Marketing Director Decima Cooper said public safety is important in every aspect of tourism.

"When families go on vacation, they want to return home with a positive experience and a positive story," she said. "The visitors who leave our city with positive impressions are the ones who will tell friends, and those friends will decide to visit."

Traffic safety remained another top priority for APD during Spring Break. This year, visitors can expect to find more entrance points to Six Flags along Road to Six Flags, according to EDTU Officer Andrew Cornwell. Guests will continue to see increased police visibility in high traffic areas. From I-30, motorists will also find more attractive gateway into Arlington.

Popular destinations such as the Arlington
Highlands in the I-20 Shopping and Dining
District, Parks Mall, The Shoppes at Brownstone
Village, The International Bowling Museum,
restaurants and hotels enjoy an influx of Spring
Break customers.



In 2011, these volunteers served more than 11,000 patrons at the Visitors Information Center. Arlington residents also played an important role in Spring Break as ambassadors who were friendly and helpful to guests.





"Sometimes people see the Skywatch Tower and think there's no one in it, but I am here. You can't see me," said CPA member **Ramon Garay**, from his seat 14 feet in the air above a busy parking lot in the Entertainment District.



Signage like this in Lincoln Square reminds everyone to secure valuables inside vehicles.

Lincoln Square Property Manager Pam Dawson

Safety First. Fun Always!

- Always be alert and aware of your surroundings.
- When you park, lock your vehicle and secure or hide the valuables located inside of it such as laptops, cell phones, GPS, and other electronic devices.
- If you need directions, ask a police officer, a volunteer, or enter an area business for assistance.
- When climbing aboard a carnival or amusement park ride, leave your valuables with a friend or place them in a secured area such as a locker to prevent property loss or theft.
- When staying in a hotel, find the exit doors before you need them during an emergency. Remember to lock your doors and secure the valuables inside of your room.
- If traveling for Spring Break, be sure to lock and secure your home.
- Be smart. Be safe. Have fun! Call 9-1-1 to report suspicious activity.

A Community Spotlight: East Arlington Renewal Celebrating Three Decades of Neighborhood Progress and Preservation

In the 1950s, Nelta Bartos and Maudena McLaughlin found the quality of life they were looking for in a brand new east Arlington neighborhood near the General Motors Assembly Plant.

The 1980s brought significant change to surrounding neighborhoods. Many of their neighbors began packing up and moving south of Interstate 20 - where the homes were larger and everything was new.

Bartos remembers how a few neighbors concerned about community appearance, banned together for their first meeting at a nearby church, and formed East Arlington Renewal in October 1982 – thirty years ago.

Let's Clean Up!

At the inaugural meeting of East Arlington Renewal, Bartos and McLaughlin recall planning the first neighborhood cleanup day. The city loaned the volunteers one dump truck.

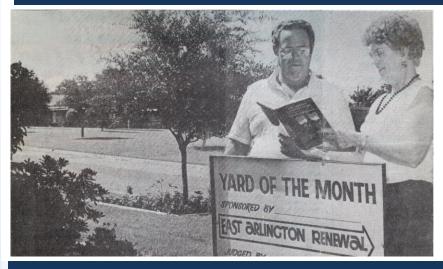
Over the next three decades, the group continues to organize neighborhood beautification events, partnering with the Police Department, Community Services, area businesses and service groups. Founding members also recall how they offered support to neighborhood Park Plaza's efforts to establish the city's first Citizens on Patrol. East Arlington Renewal was also responsible for helping to create the city's first code enforcement division.

Not much has changed for the group today.

"We remain focused on whatever it takes to elevate East Arlington," said Sue Phillips, who moved here in 1979 and became president of East Arlington Renewal in 1992.



East Arlington Renewal President Sue Phillips (center) with founding members (Left) Nelta Bartos and (Right) Maudena McLaughlin.



In this 1986 photo, M. McLaughlin presents a beautification award.

Ahead of Their Time

"I think East Arlington Renewal was ahead of their time," Phillips said, citing early efforts to divide the area in to grids for the purpose of tracking neighborhood safety issues. East Arlington Renewal also led citizen involvement in the city's Comprehensive Development Planning process.

"Our grassroots efforts started from a sense of need," Phillips said. "In east Arlington, there was a need for a higher degree of code enforcement, police and preservation."

Looking back over the past 30 years, East Arlington Renewal members agree. The group's biggest accomplishment is the East Arlington Police Service Center. Phillips recalls how neighbors initiated conversation about the city's first satellite police service center. She said some city officials wanted to see it built closer to I-20, but EAR members weighed in to influence change. In 1996, the station opened its doors in central east Arlington at 2001 New York Avenue. "And we were asked to plan the grand opening," Phillips said.

"It was like opening Cowboys Stadium. We had a marching band - a big celebration!"

Today, East Arlington Renewal remains strong. McLaughlin and Bartos, who are both 82 years of age, were the visionaries for East Arlington Renewal, Phillips said. They are still present at monthly meetings with citizens, APD officials, Fire Department staff, code enforcement personnel and their City Council representative.

Bartos says she remains active because "we've got a lot of important things to discuss." Roadway improvements on East Abram Street are slated to begin in 2013, she said.

"When you work together as a team, great things happen," Phillips said. "We're building community. This is where we live!"

APD Crime Scene Investigator Becomes a Certified Latent Print Examiner



Melanie White - APD since June 2006

Congratulations! Crime Scene Investigator Melanie White has successfully met the international standards of latent fingerprint examination.

Melanie White has received a Latent Print Certification from the International Association for Identification. IAI is the world's largest forensic science and identification association.

To date, she is one of only 883 IAI-certified latent print examiners in the world. Texas has 43.

Certification is based on a candidate's personal and professional record of

qualifications as reviewed by their peers, including an oral board exam that tests the candidate's ability to accurately and effectively communicate principles and findings.

Since the late 19th century, fingerprint identification methods have been used by police agencies around the world to identify suspected criminals and victims of crime.

Congratulations Melanie White!



If You Are Not Following APD on Twitter, You're Missing . . .



APD Social Media Coordinator
Officer Zhivonni McDonnell

- Up-to-the-minute traffic routes and detours during special events
- Traffic Tip Tuesdays
- Street Tweets with Citizens on Patrol and APD Officers
- Crime updates in the city
- And much more ...



More than 2,400 followers!

Visit <u>www.Twitter.com</u> and activate your account to follow the Arlington Police Department.

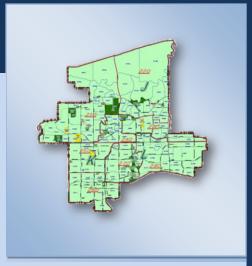
On Call in the North District

The North District Welcomes Lieutenant Wayne Isbell



Wayne Isbell is a Lieutenant with the CALEA Accredited Arlington, Texas Police Department.

Lieutenant Isbell was recently assigned to North Patrol Division as the Sector J, Beat 210, 220, and 230 commander supervising the midnight shift. He has been with the Arlington Police Department since 1988.



Lt. Isbell has served in many leadership capacities, including commander of the APD In-Service Training Academy, Field Training, Personnel Recruiting, City Jail, Warrant and Bailiff Unit. He has supervised the North Geographic Criminal Investigations Unit and East Patrol. He has a Master's Degree in Criminal Justice Leadership and Management and a Bachelor's Degree in Law Enforcement/Police Science from Sam Houston State University. He is also a graduate of the Law Enforcement

Management Institute of Texas-Leadership Command College, the Institute for Law Enforcement Administration, and the International Policing Program. In 2009 and 2011, he trained with the Polish Criminal Justice System and European Union. Lt. Isbell holds a Texas Master Peace Officer Certification and is a TCLEOSE State Certified Instructor. He is also a Law Enforcement Assessor with the Commission on Accreditation for Law Enforcement Agencies. The North District welcomes Lt. Wayne Isbell. He brings a fresh attitude and new ideas to our District!

Other North District Highlights:



Rev. Andy Mangum leads scenario exercise.

On **February 27**, the North District was the location for a one-day event that allowed congregational leaders to connect better with the community they serve. More than 150 participants attended Community Connections. They were presented with real life scenarios and discussed the community resources available to assist individuals in need.



Arlington Clergy and Police Partnership Members (ACAPP)

Education, job training, medical, housing and victim assistance were among the many service providers present. The Rev. Andy Mangum, an ACAPP member and pastor of First Christian Church, served as the program coordinator. A special thanks to all ACAPP members who participated and to First United Methodist Church for hosting this event in the North District!



Each month in this section On Call, watch for more crime prevention highlights from the North District.

Contact me at 817-459-5589 or Kim.Fretwell@Arlingtontx.gov.

APD Crime Prevention Officer – North District Kimberly Fretwell

On Call in the South District

Officers Go the Extra Mile in South Arlington





Officers Kendrick Smith and Corey Valsin enjoy storytime during an After School program at the Artisan on Rush Creek Apartment community in south Arlington.

South Foot Patrol Officers Kendrick Smith and Corey Valsin have been with the Arlington Police Department for nearly five years. They are a valuable resource to beat officers. Their supervisor is Sgt. Donnie Glenn.

Together, they have established the perfect balance between community outreach and enforcement. Because of their positive attitudes and work ethics, they are building great relationships with residents, business owners and faith-based organizations in the South District of Arlington. With these relationships, they have been able to aid the Arlington Police Department in driving down crime.

Their community efforts have helped to keep youth in the area from going down the wrong path. When there were residential burglaries in the area being committed by youth, Officers Smith and Valsin invited a pastor from a neighborhood church and guest speaker to talk with them.

To help keep them busy and to teach them how to express themselves in a positive manner, Officers Smith and Valsin organized a successful talent show at the neighborhood Boys and Girls Club.

Prior to the start of the school year, Officers Smith and Valsin helped provide young boys with haircuts for their first

day of school. Participating with them in basketball games, pizza and movie night are examples of the outstanding outreach these officers have engaged in with the community.

Both of these officers have shown good balance with community outreach and enforcement by becoming one with the community they serve.

They have also assisted officers in identifying those who negatively impact the quality of life for residents in South Arlington.

Whether it's coming in early, staying late, or changing schedules to meet the needs of the South District, Officers Smith and Valsin do it with a positive attitude because they understand the vision of achieving a safer community by providing excellent customer service and involving our community as partners.

"... Becoming one with community they serve."

Officer Jakisha Jones



Each month in this section of the Newsletter, watch for more crime prevention highlights from the South District. Contact me at 817-459-6468 or Jakisha.Jones@Arlingtontx.gov.

APD Crime Prevention Officer – South District Jakisha Jones

On Call in the East District

Hispanic Citizens Police Academy Members A Great Community Asset in the East District

The Hispanic Citizens Police Academy Alumni Association (AHCPAAA) is comprised of volunteers who are dedicated to community involvement and helping make Arlington a better and safer place to live.

It is the mission of the AHCPAAA to assist and support the Arlington Police Department in furthering a positive relationship between the department and Arlington Hispanic residents.

This volunteer group is great asset to the East District and help us to effectively reach the Arlington Hispanic community.

Most of their fundraising efforts and volunteer work is focused in East Arlington because of the diverse population who reside here.

Every year, members partner with an apartment community in the East District to help host National Night Out.





Join the Hispanic Citizens
Police Academy

New Academy Begins in September!

The AHCPAAA has grown tremendously throughout the years and is now comprised of 90 members.

In 1999, the first class for Spanish speaking citizens was presented, and in August of 2004, the Hispanic Alumni Association was formed. Maria Elena Dougherty serves as the current president of the AHCPAAA. She is also one of the original members who joined the association in 2004.

The goals of the AHCPAAA are:

- To facilitate the recruitment of new students for the Hispanic Citizens Police academy.
- To advocate for the Police Department and serve as a liaison to the Hispanic community.

To be a part of this great association, members must successfully complete a free 12-week Hispanic Citizen's Police Academy course. The course is held from 7 p.m. – 10 p.m. for 12 consecutive Thursdays. It is facilitated by Arlington Police Department personnel and is presented in Spanish. The function of the academy is to educate the Hispanic community on the law, the rules and policies of the Arlington Police Department, and thereby extend communication between the residents and the department. Our goal is to continue to foster a close bond with our Hispanic residents and business communities to further strengthen our relationship within the Hispanic community. Students graduating from the program are eligible to join the AHCPAAA. Join us!



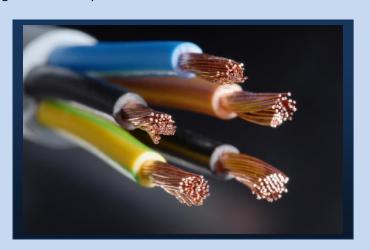
For more information about the next Hispanic Citizen Police Academy in September, contact me at 817-459-5817 or Faviola.Delgado@Arlingtontx.gov.

APD Crime Prevention Officer – East District Faviola Delgado

On Call in the West District

Don't Hesitate to Report Copper Theft Criminals

There has been an ongoing rash of copper and battery thefts occurring throughout the Metroplex, and we're asking for your help in catching these thieves. Criminals are stealing copper from air conditioning units, wiring from street lights, and anywhere else they can find it. There is also another group breaking into cable company boxes and stealing the back-up batteries. They are then taking the copper and batteries to a scrap yard and selling them for a tidy sum.





There are multiple negative effects from these activities, including loss of street lights, air conditioning and telephone service. These criminals try very hard to blend in and appear to be legitimate contractors. They will go so far as to have a white truck or van that may appear to a passerby to look like something a contractor would be driving. They will also wear reflective vests and hard hats to attempt to make themselves look legitimate.

The Police Department needs extra eyes and ears in the community to watch out for these criminals. Please be observant and if you see someone that looks like they are working on the street light or a cable box, and they do not have a vehicle that is clearly marked with Time Warner Cable or City of Arlington logos, call 9-1-1 and report it. We would much rather respond to a call of a legitimate contractor doing work than to let a criminal get away with more of these thefts. I know some people are hesitant to call the Police because they think they're taking up time that could be used for something else. However, it is a lot less time consuming for an officer to come out and check on a situation and possibly catch a thief than it is to come out later and take the report, send it to detectives who then have to do a lengthy investigation and may or may not be able to locate a suspect.



Besides the inconvenience that the loss of lighting, air conditioning, television, Internet and phone service causes, there is also an expense associated with the repair and/or replacement caused by the damage done by these criminals that we all pay for in the long run.

So, inform your neighbors and friends about this, and do not hesitate to call 9-1-1 if you see anything that is remotely suspicious.

If you reside in the West District and want more information about copper theft, contact me at 817-459-6072 or Doug.Glotfelty@Arlingtontx.gov.

Crime Prevention Officer – West District Doug Glotfelty

APD . . . On the Scene

Teamwork Led to Successful Evacuations at Martin High School on Feb. 23

APD and Arlington school officials said good collaboration, communication and teamwork resulted in the successful evacuation of about 3,200 students at Martin High School on Feb. 23 after a small fire started in a classroom around 12:30 p.m. There were no reported injuries from the fire, although one student was treated for heat exhaustion in the parking lot. Classes resumed Feb. 24.



Police and Fire Department work side by side at this joint command post. The Fire Department managed fire response.



The Arlington Police Department was responsible for traffic control and the safe evacuation of all students and faculty.



MHS Principal Marlene Roddy provided officials with valuable insight about the campus.



Traffic safety remained important in around the scene. APD used Twitter to communicate student pickup locations.

An Honorary Citizens Police Academy Member Retired Arlington Police Service Dog is Remembered

Oscar, a retired police service dog, was a member of the APD team and served the citizens of Arlington with pride and dignity for seven years. On February 24, Oscar died in his sleep.

Officer Vince Ramsour worked alongside Oscar until he was retired from the APD K-9 unit in 2010. Ramsour said he was honored by the opportunity to adopt and care for him during his retirement years.

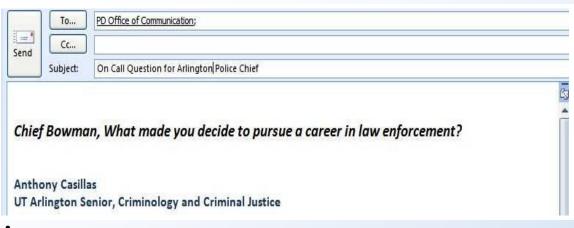
Throughout his career, Oscar conducted hundreds of searches and apprehended many criminals, Ramsour said.

This month, the Citizens Police Academy was given a special thanks for contributing to Oscar's purchase and his success. Oscar attended CPA meetings, and was an "honorary member of the Citizens Police Academy."



Officer Ramsour and Oscar

... Ask-A-Chief - From the Inbox





Chief Theron Bowman

Answer:

Thank you for asking. It was at the young age of 9 when I first decided a career in law enforcement would be the course I would charter. It was a positive encounter with a law enforcement official in my east Fort Worth neighborhood of Stop Six. The officer peeked my interest in police work. I graduated from high school at age 16. My parents wanted me to study medicine and become a doctor. I attended UT Arlington and earned a degree in Biology, but my heart was in public safety. I knew if I worked hard, continued to study and train, I could make it. My career in law enforcement actually began with the Arlington Police Department in 1983, and I will always remember the day I took the oath to serve and protect. I was dedicated to being the best I could be, and I took advantage of every opportunity to advance. It was in March 1999 when I was appointed to the position of Chief of Police. I never forgot the strong work ethics and the educational values that my parents instilled in me. I went on to earn a Master's degree in public administration and a Ph.D. in Urban and Public Administration. I am also a graduate of the Senior Management Institute for Police, the FBI National Academy and the FBI National Executive Institute. Without a doubt, I know I chose the right career path. It is an honor to serve as the Police Chief of this nationally-acclaimed law enforcement agency.

Do you have a Question for the Chief? How to Submit:

Your question could be answered by the Police Chief or any Assistant Chief or Deputy Chief.

1. Compose your public safety-related question.

2. E-mail to PDOOC@Arlingtontx.gov

3. Provide contact information.

Get Your March Police Trading Card!



Arlington Police Department 620 W. Division Street Arlington, TX 76011 817-459-5700

www.arlingtonpd.org



The APD Motorcycle Unit consists of 16 Motor Officers and 2 Motor Sergeants. Motor officers are assigned geographically to detect traffic violations and change driver behavior through enforcement. Obeying traffic laws will ensure safe and expeditious flow of vehicle and pedestrian traffic. Motor Officers also provide escorts for sporting venues and provide traffic direction at special events.

Custom-TradingCards.com



Patrolman's Association
P.O. Box 2226
Arlington, TX 76004
www.ampatx.com

The March Trading Card Features the APD Motorcycle Unit

A New Card Every Month in 2012 - Collect All 12!
Call 817-459-5333 or Christopher.Cook@Arlingtontx.gov

Public Safety Basketball Team Lose in Overtime to Miller Elementary Sixth Graders

The final score was 36-34! "Maybe We'll See A Victory Next Year."







Prevention Tip #3 - Fight "Phishing" Don't Take the Bait!

Scam artists "phish" for victims by pretending to be banks, stores or government agencies.



- Do not give your personal information to anyone unless you made the contact.
- Do not respond to requests to verify your account number or password.

Curtice Ervin – 2012 NNO Coordinator

Protect your Identity! A New Identity Theft Prevention Tip Every Month.

On Call

Published Monthly by the Arlington Police Department – Community Support Bureau
Office of Communication - 817-459-5384 or PDOOC@Arlingtontx.gov

North District 620 W. Division St. 817-459-5600

East District 2001 New York Ave. 817-459-5802



West District 2060 W.Green Oaks Blvd. 817-459-6040

South District 1030 SW Green Oaks Blvd. 817-459-6640

APD Mission

Achieve a safer community by providing excellent service and involving our community as partners.

APD Values

Respect Education Diversity Service Accountability
Teamwork Innovation Integrity Leadership